

Please read this document carefully as the terms below apply to your use of the Season Ticket

In particular, we ask you to note the following:

- **Subject to certain exceptions, Season Ticket Holders are required to purchase tickets for all home cup matches.**
- **All Season Ticket Holders are entitled to opt-out of purchasing tickets for the Football League Cup.**
- **Juniors are entitled to opt-out of or upgrade their ticket for all home cup matches.**
- **Due to the rules and regulations of cup competitions governing allocations to supporters of a visiting club, no Season Ticket Holder is guaranteed a ticket for home cup matches.**
- **A Season Ticket may be cancelled if the Ticket Holder fails to provide updated and valid credit card details to fulfil the purchase of a ticket for home cup matches.**

The terms and conditions below contain further details on each of these points.

Season Ticket Terms and Conditions – Season 2008/2009

Definitions

1. In these terms and conditions:

“Club” means Manchester United Football Club Limited;

“Season” means the football season (usually running from August to May inclusive) for which a Season Ticket is valid;

“Season Ticket” means a season ticket card held by a Ticket Holder for the Season;

“Stadium” means the Club’s ground at Sir Matt Busby Way, Old Trafford, Manchester M16 0RA;

“Stadium Access System” means the automated system permitting holders of valid Season Tickets access to the Stadium;

“Ticket Holder” means the registered holder of a Season Ticket.

General Season Ticket Terms

2. The purchaser of a Season Ticket is required to agree to these terms and conditions at the point of purchase. Any individual purchasing more than one Season Ticket shall be deemed acting with the consent of each Ticket Holder for whom they are purchasing a Season Ticket, including acting with the authority to agree to these terms and conditions on behalf of each Ticket Holder.
3. Season Tickets are for the use of supporters of the Club only. By purchasing or using a Season Ticket a Ticket Holder is representing that s/he is a supporter of the Club.
4. The Ground Regulations issued from time to time by the Premier League and the Football League and which are part of the General Safety Certificate for the Stadium issued by Trafford MBC (copies of which are exhibited at the Stadium and which can also be obtained from the Club on request) shall form part of these terms and conditions. Particular attention is drawn to regulation 9 which states “...nobody may stand in any seating area whilst play is in progress”. The issue of the Season Ticket and subsequent access to the Stadium is subject to the rules and regulations of FIFA, UEFA, the F.A., the Premier League and the Football League.
5. Save in exceptional circumstances and subject to these terms and conditions, upon presentation of a Season Ticket the Ticket Holder (and no additional persons) will be permitted access during the Season to:

(i) all Premier League home matches at the Stadium; (ii) all home cup matches at the Stadium that the Ticket Holder has opted or is required to purchase (in accordance with these terms) and for which the Club has received payment; and (iii) all of the Club's home reserve team matches (wherever played but subject to capacity restrictions at the relevant venue not having been exceeded); in each case for the purpose of watching the relevant matches from the seat allocated to the Season Ticket during the Season Ticket application process (subject to paragraph 30).

6. A Ticket Holder shall also be entitled to participate in the Club's membership scheme (subject to the terms and conditions thereof).
7. A Season Ticket does not guarantee a ticket for any of the Club's away matches. Where a Ticket Holder obtains a ticket for any such away match: (i) such ticket shall be personal to the Ticket Holder and shall not be transferred in any circumstances, (ii) such ticket shall be subject to the relevant terms and conditions of the away club, and (iii) all issues relating to access to, crowd control and stewarding at the away club's stadium shall be the responsibility of the away club and not the Club. If, when attending such away matches, any Ticket Holder commits a breach of the relevant terms and conditions and/or ground regulations of the relevant away club, it shall be deemed to be a breach of these terms and conditions and, for the avoidance of doubt, the provisions of paragraph 28 shall apply.

Payment for Home Cup Matches

8. The purchase and use of a Season Ticket is conditional upon the Club being provided with valid credit card details in respect of that Season Ticket. These card details will be used by the Club to fulfil the purchase of a ticket for home cup matches (as explained below).
9. Each Ticket Holder must keep the Club informed of any changes relating to the credit card details provided under paragraph 8 above. If the Club attempts to use these details to fulfil the purchase of a home cup match ticket and a card or payment is declined: (i) the Stadium Access System will not permit the Ticket Holder entry to the relevant home cup match; (ii) the Ticket Holder will lose the right to purchase a ticket for that match; and (iii) the Ticket Holder will be liable to pay any resulting bank or other administrative charge or expense incurred by the Club.
10. If a card or payment is declined on two or more occasions (whether during a single season or over the course of more than one season) then this shall be deemed a breach of these terms and conditions and, for the avoidance of doubt, paragraph 28 shall apply. Under paragraph 28, action the Club may take includes: (i) cancellation of the Ticket Holder's Season Ticket with immediate effect (the Stadium Access System will automatically deny the Ticket Holder entry to home matches) and/or; (ii) termination of any other arrangements that the Ticket Holder has with the Club.
11. For home cup matches the Club cannot guarantee that the usual allocated Season Ticket seat will be available. In such circumstances an alternative seat may be made available to a Ticket Holder at the lower of the standard price for that ticket and the standard price for the Ticket Holder's usual seat.
12. Due to competition rules, requirements and/or guidelines limiting ticket availability, some Ticket Holders may not secure tickets for all of the Club's home cup matches. The purchase of a Season Ticket does not afford any guarantee of obtaining any tickets for a home cup match. Where a ticket will not be provided to a Ticket Holder for a particular home cup match, the Ticket Holder will be informed by the Club. The Club shall have no liability whatsoever to Ticket Holders in respect of any cup match for which tickets are not provided.

FA Cup and European Cup Competitions

13. Subject to paragraph 12, the Club shall use card details provided under paragraph 8 to fulfil the purchase by a Ticket Holder of a ticket for each of the Club's home matches at the Stadium in the F.A. Cup and European cup competitions (excluding finals).
14. If a junior Ticket Holder does not wish to attend a home match in the F.A. Cup or a European cup competition and notifies the Club within 3 days of the match being announced (using such methods as the club may require and publicise) then the card details held in respect of that Ticket Holder will not be used by the Club to fulfil the purchase of a ticket for that match and the Ticket Holder's Season Ticket will not grant access to that match.

15. For each home match in the F.A. Cup or a European cup competition, junior and senior Ticket Holders shall (on a match by match basis) be entitled to upgrade their Season Ticket (for the relevant cup match) to a full adult ticket, provided always that the Ticket Holder provides the name and address of the individual who will be using the Season Ticket for the relevant match and pays the full adult price for that ticket. The Club shall publicise the methods, channels and period of time during which a Season Ticket can be upgraded in this manner.

League Cup

16. At the point of purchasing a Season Ticket, each Ticket Holder will be entitled to opt-out of purchasing a ticket for home League Cup matches.
17. If a Ticket Holder opts-out of the League Cup, they automatically forfeit the right to purchase their usual allocated seat for all home League Cup matches but shall (for each home League Cup match) be entitled to enter a ballot for tickets with the same priority of sale as members of the Club's membership scheme, currently known as ONE UNITED.
18. If a Ticket Holder does not opt-out of the League Cup for the entire Season, but does not wish to attend a particular League Cup home match, then within 3 days of the relevant match being announced they must notify the Club (using such methods as the Club may require and publicise). If a Ticket Holder opts-out of a specific League Cup match in accordance with this paragraph 18, their card details will not be used by the Club to fulfil the purchase of a ticket for that specific match and the Ticket Holder's Season Ticket will not grant access to that specific match.
19. For each home match in the League Cup, junior and senior Ticket Holders who have opted out of the League Cup for the entire Season shall (on a match by match basis) shall be entitled to upgrade their Season Ticket (for the relevant cup match) to a full adult ticket, provided always that the Ticket Holder provides the name and address of the individual who will be using the Season Ticket for the relevant match and pays the full adult price for that ticket. The Club shall publicise the methods, channels and period of time during which a Season Ticket can be upgraded in this manner.

Additional Terms

20. The Club reserves the right to vary the manner or system by which tickets for home cup matches are allocated or by which a Ticket Holder will be able to opt-out of purchasing a ticket. The Club shall use reasonable endeavours to publicise such changes via its website.
21. A Ticket Holder (or a person purporting to be the Ticket Holder) may be required at any time to deliver up the relevant Season Ticket for inspection by the Club and to prove that they are the Ticket Holder. To access the Stadium, a Season Ticket must be placed against the turnstile reader as directed by the turnstile operator. Admission will be refused to any person who attempts to use the same Season Ticket on more than one occasion at the same match, or use a Season Ticket which has been cancelled.
22. If a Ticket Holder loses or misplaces their Season Ticket, or has the same stolen, they should report this to the Club as soon as practicable. If a Season Ticket is stolen, the Police should also be contacted immediately by the Ticket Holder and the relevant crime number should be quoted in all correspondence with the Club. The Club may issue a duplicate Season Ticket in its absolute discretion and on such terms and conditions as the Club directs. Unless otherwise directed by the Club, there shall be a fee charged to the Ticket Holder for the issue of any such duplicate. The level of such fee at the relevant time shall vary depending on the specific circumstances and the Ticket Holder shall be informed prior to the issue of any such duplicate. The current fees are as follows: to reissue a Season Ticket £25.00; replacement of a stolen Season Ticket £5.00 (subject to production of a crime reference number).
23. No refunds will be given by the Club for any matches unattended. Where any match is cancelled, abandoned or postponed, the Club shall have no liability to a Ticket Holder (or any person attempting to access the Stadium using a Season Ticket) except that, following any cancellation, abandonment or postponement of a home match, a Ticket Holder shall be entitled to attend the rearranged match (if any).
24. Season Tickets are personal to Ticket Holders, are not transferable and shall not be transferred under any circumstances, save: (i) where expressly permitted by the Club in its absolute discretion, or (ii) via any ticket exchange system operated by or on behalf of the Club. In particular, Ticket Holders are expressly prohibited from using Season Tickets as gifts or prizes in any competitions or other promotional activities of whatever

nature, except where the Club (in its absolute discretion) gives its prior written permission. The unauthorised sale or disposal of tickets is a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006.

25. If a Ticket Holder is convicted of a criminal offence related to the illegal sale of match tickets, or the Club suspects they have committed such an offence, it may notify the Premier League who in turn may notify the UK Football Policing Unit. Information that the Club may disclose includes contact details of the Ticket Holder, information about the offence (or suspected offence) and about any other ticket purchases.
26. Season Tickets will remain the property of the Club at all times (each Ticket Holder retaining a Season Ticket on behalf of the Club and being entitled to the benefits conferred by the Season Ticket subject to these terms and conditions). The Club reserves the right to require the immediate return of the Season Ticket at any time.
27. The dates and times of all of the Club's fixtures for the Season are subject to alteration. Reasonable endeavours shall be made by the Club to publicise any fixture change as far in advance as possible. The Club shall have no liability whatsoever to Ticket Holders in respect of any such re-arranged fixtures.
28. The Club reserves the right to suspend the use of a Season Ticket and all associated benefits for a period of time or to withdraw its use and such benefits completely if: (i) the Ticket Holder (or any individual in possession of the Season Ticket) breaches any of these terms and conditions or otherwise misuses the Season Ticket; (ii) the Ticket Holder breaches any of the terms and conditions of any other Club related scheme in which he/she is participating (including without limitation ONE UNITED or any successor membership scheme); or (iii) the Ticket Holder is prohibited by law from attending any football ground (including the Stadium).
29. In the event of suspension or withdrawal of a Season Ticket, no refund will be paid in respect of the remainder of the Season. In particular the Club may remove a Ticket Holder (or the person purporting to be the Ticket Holder) from any match if the Club has reasonable cause to believe that they are in breach of any of these terms and conditions. Any failure to hand over a Season Ticket on request will amount to the immediate cancellation of the relevant Season Ticket and all associated benefits. Any costs incurred by the Club in recovering a Season Ticket shall be payable by the Ticket Holder.
30. Nothing in these terms and conditions gives any guarantee that a Ticket Holder will be entitled to renew their Season Ticket or purchase a Season Ticket in any subsequent season. The Club may at any time in its reasonable discretion substitute a Ticket Holder's usual seat with an alternative seat of equal price.
31. Ticket Holders shall not bring into (or use within) the Stadium any equipment which is capable of recording footage of a match, save in respect of mobile phones used only for the purpose of making telephone calls or sending messages or emails in text form.
32. Ticket Holders are unable to re-enter the Stadium if they leave the Stadium at any time on a match day, save where otherwise permitted by the Club in its absolute discretion.
33. Ticket Holders should be aware that access to the Stadium's North, East and West stands' second tier and the North stand's third tier involves a substantial amount of climbing. Ticket Holders who have difficulty climbing or who suffer from vertigo are advised accordingly. Ticket Holders should also be aware that Season Tickets for certain seats situated in the lower stands of the Stadium may be affected by adverse weather conditions.
34. The Club may from time to time create images and/or audio-visual video footage of Ticket Holders attending the Stadium. The Club owns all rights in such images and footage and shall be entitled to use the same for the purpose of promoting the Club and its commercial partners.
35. The Club does not accept responsibility for any articles of any Ticket Holder left or displayed in or at the Stadium.
36. The Club shall not have any liability to a Ticket Holder in respect of any failure to carry out or delay in carrying out any of the Club's obligations under these terms and conditions, including admitting a Ticket Holder (or any individual in possession of a Season Ticket) to the Stadium for a particular match, caused by circumstance outside its reasonable control.

37. The Club shall not have any liability to a Ticket Holder for any late delivery or non-delivery of any Season Ticket, documents or other materials resulting from the actions or omissions of any postal service provider.
38. **TO THE MAXIMUM EXTENT PERMITTED BY LAW, THE CLUB HEREBY EXCLUDES ANY AND ALL LIABILITY FOR LOSS AND/OR DAMAGE TO PERSONS AND/OR PROPERTY IN OR AROUND THE STADIUM AND/OR OTHERWISE RELATING TO THESE TERMS AND CONDITIONS AND/OR SEASON TICKETS.**
39. The Club reserves the right to change these terms and conditions from time to time, and shall publicise such changes on its website.
40. These terms and conditions (and any associated application form/process) are the entire agreement between the Club and a Ticket Holder in relation to the purchase and use of a Season Ticket.
41. The Club is entering into a contract with each Ticket Holder for the benefit of the Club and its group companies, each of which shall be entitled to enforce these terms and conditions. The Club shall at any time be entitled to assign, transfer or novate the benefit and/or burden of (and any right or obligation of the Club under) these terms and conditions to any of its group companies.
42. If any of these terms and conditions are determined by any competent authority to be invalid, unlawful or unenforceable to any extent, they shall, to that extent, be severed from the remaining terms and conditions which shall continue to be valid to the fullest extent permitted by applicable laws.
43. These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and subject to the exclusive jurisdiction of the Courts of England and Wales.