Please read this document carefully as the terms below apply to your Membership

In particular, please note the following:

- **The Club may in any Season introduce a scheme by which each Member's Membership would automatically renew for the subsequent Season.**
- **If the Club does intend to introduce an Automatic Renewal Scheme it would inform each Member that it intends to implement such a scheme and each Member would be provided with the option to be excluded from such a scheme (provided that the Member informs the Club in the manner specified by the Club at the time it informs the Member of its intention to implement such Automatic Renewal Scheme).**
- **If an individual is purchasing Membership on behalf of another person, they shall be deemed to have their consent and authority to agree to these terms and conditions.**
- **Membership is available only on a one Membership per person basis.**
- **Applications for match tickets are strictly on the basis of one ticket per match per Member, unless expressly permitted otherwise by the Club.**
- **Where match tickets are on general sale, a Member will be entitled to purchase a match ticket at the then current discounted price available to Members.**
- **Where a Member purchases a home match ticket, the use of that ticket is subject to the Match Ticket Terms and Conditions.**
- **Members should inform the Club of any changes to their contact details.**

The terms and conditions below contain further details on each of these points.

Terms & Conditions of Membership - Season 2014/15

Definitions

1. In these terms and conditions:

"**Automatic Renewal Scheme**" shall have the meaning given in paragraph 20;

"**Club**" means Manchester United Football Club Limited;

"**Match Ticket Terms and Conditions**" means those terms and conditions with which all individuals attending a football match at the Stadium (on a match by match basis) must comply. A copy of these terms is available on request from Ticketing & Membership Services and at www.manutd.com/termsandconditions;

"**Member**" means a person who is registered as an official member of a Manchester United membership scheme and is entitled to the benefits of Membership, subject to these terms and conditions;

"**Membership**" means membership of an official Manchester United membership scheme operated by the Club;

"**Membership Card**" means the access card which is provided to a Member in order for that Member to: (i) indicate that they are a Member; and (ii) subject to paragraph 16, access the Stadium for any home match for which that Member applied and was allocated a match ticket;

"**Renewal Date**" shall have the meaning given in paragraph 22(a);

"**Season**" means the football season (usually running from August to May inclusive);

"**Stadium**" means the Club's ground at Sir Matt Busby Way, Old Trafford, Manchester M16 0RA; and

"**Stadium Access System**" means the automated system which permits the holder of a match ticket access to the Stadium via a relevant access card (which in the case of a Member shall be their Membership Card).

General Membership Terms

2. The purchaser of Membership is required to agree to these terms and conditions at the point of purchase. If an individual is purchasing Membership on behalf of a third party, they shall be deemed to be acting with the consent of each Member for whom they are making that purchase, including acting with the authority of each such Member to agree to these terms and conditions on their behalf. Following the purchase of a Membership, the Club shall only communicate with the registered Member (regardless of whether such Membership was bought on their behalf or otherwise).

3. Membership is sold on the basis of one Membership per person. By purchasing or using a Membership a Member is representing that they are a supporter of the Club. The Club shall be entitled to refuse an application from, or suspend or cancel the Membership of, any Member who: (i) it believes is not a genuine supporter of the Club; or (ii) does not provide the personal details or information that the Club reasonably requires to process or maintain their Membership.

4. There are five categories of Membership:

Under-16 Membership	available to individuals under the age of 16
16-17 Membership	available to individuals who are aged 16 or 17
18-20 Membership	available to individuals who are aged 18, 19 or 20
Over-65 Membership	available to individuals aged 65 and over
Full Membership	available to all other individuals not entitled to purchase an Under-16, 16-17, 18-20 or Over-65 Membership

5. An individual shall be entitled to purchase:

- an Under-16 Membership if they are under the age of 16 on 1 August 2014;
- a 16-17 Membership if they are aged 16 or 17 on 1 August 2014;
- an 18-20 Membership if they are aged 18, 19 or 20 on 1 August 2014;
- an Over-65 Membership if they are aged 65 or over on 1 August 2014; or

- a Full Membership if they are aged 21 or over, but under the age of 65 on 1 August 2014.

6. The price payable by an individual in respect of an Under-16, 16-17, 18-20, Over-65 and Full Membership shall vary. Following purchase of a Membership, an individual will be deemed to be an Under-16 Member, 16-17 Member, 18-20 Member, Full Member or Over-65 Member (as appropriate).

7. If a Full Member reaches the age of 65 during the course of the Season (and provides the Club with satisfactory proof of the same) such Full Member shall be deemed to be an Over-65 Member in respect of all matches from that date and shall pay the standard price of an Over-65 Member for any match ticket they are allocated for any match from the date on which they provide such satisfactory proof of their eligibility for an Over-65 Membership.

8. The Membership of each Member will commence on the date on which it is purchased and automatically expire (subject to any Automatic Renewal Scheme which is implemented by the Club in accordance with these terms and conditions) at the end of the relevant Season in respect of which it is purchased (which in the case of Season 2014/2015 shall be 31 May 2015). Members should allow 28 days from the date of purchase for their Membership pack to be delivered. Nothing in these terms and conditions guarantees a Member will be entitled to renew their Membership or become a member of any other official membership scheme. Once expired all rights and benefits of Membership will cease.

9. The Club reserves the right to re-brand or re-name the Membership scheme or introduce additional official membership schemes at any time. Members may at the discretion of the Club be transferred to any such additional or replacement scheme without prior notice provided always that they shall be entitled to the same or substantially similar benefits under the new scheme as they were entitled to under the scheme of which they were a Member.

Match Ticket Applications

10. Following purchase of a Membership, where invited by the Club to do so, a Member shall be entitled to apply for: (i) home match tickets for the Premier League, FA Cup, Football League Cup and (if applicable) the UEFA Champions League or the UEFA Europa League; and (ii) (if applicable) away match tickets in the UEFA Champions League or the UEFA Europa League. The availability of match tickets will be publicised by the Club on a match-by-match basis.

11. A Member who applies for a match ticket for any of the Club's home matches (and has not already purchased a match ticket for that match as a season ticket holder) shall, subject to any priority given to members of any additional membership scheme introduced by the Club, be afforded priority in the allocation of such match tickets before such match tickets go on general sale (i.e. to the Club's supporters who are not Members).

12. A Member who applies for a match ticket for any of the Club's away matches in European cup competitions (other than finals) shall have the same priority as season ticket holders.

13. Members will not normally have the opportunity to apply for match tickets to the Club's domestic away matches, however, where such match tickets are made available to Members, a Member who applies for a match ticket for any of the Club's domestic away matches (and has not already purchased a match ticket for that match as a season ticket holder) shall, subject to any priority given to members of any additional membership scheme introduced by the Club, be afforded priority in the allocation of such match tickets before such match tickets go on general sale (i.e. to the Club's supporters who are not Members). Where a Member obtains a match ticket for any away match through an application process conducted by the Club that match ticket shall be personal to the Member, is not transferrable and shall not be transferred or resold in any circumstances, save where expressly permitted by the Club or the away club (or, if applicable, the governing body or

competition organiser).

14. The Club reserves the right to vary the manner or system by which match tickets for any of the Club's matches are allocated or by which Members will qualify for such match tickets, provided that reasonable notice is given to Members.

15. Applications for match tickets are strictly on the basis of one ticket per match per Member, unless expressly permitted otherwise by the Club. Where group applications for match tickets are made, every match ticket applied for must be for use by a current Member (and details of each additional Member which are part of that application must be provided at the point any such application for match tickets is made).

16. Where a Member is successful in an application for a match ticket, the Club shall (in its absolute discretion) either: (i) inform the Member of the location and details of the seat which they have been allocated and activate that Member's Membership Card so as to allow the Member to access the Stadium via the Stadium Access System; or (ii) issue the Member with a paper ticket for the relevant match.

17. All match tickets for the Club's away matches (including semi-finals and finals of cup competitions) are sold: (i) by the Club as agent on behalf of the away club (or, if applicable, the governing body or competition organiser); (ii) subject to the relevant terms and conditions of the away club (or, if applicable, the governing body or competition organiser) and all issues relating to access to, crowd control and stewarding at the away club's stadium shall be the responsibility of the away club (or, if applicable, the governing body or competition organiser) and not the Club (and the Club shall have no liability to the Member or any third party in respect of such matters); and (iii) subject to any additional terms and conditions imposed by the Club in respect of away match tickets. If, following the allocation of an away match ticket to a Member, any Member: (i) transfers or resells such away match ticket to any third party without the express permission of the Club or the away club (or, if applicable, the governing body or competition organiser); and/or (ii) commits a breach of the terms and conditions and/or ground regulations of the relevant away club (or, if applicable, the governing body or competition organiser); and/or (iii) commits a breach of any additional terms and conditions imposed by the Club in respect of away match tickets; in each case, it shall be deemed to be a breach of these terms and conditions and: (1) the Club shall be entitled to bar the Member from any future application process conducted in respect of away matches; and (2) for the avoidance of doubt the provisions of paragraph 30 shall apply.

18. For the avoidance of doubt, Membership does not guarantee that a Member will be entitled to purchase a match ticket for any match or to attend any of the Club's matches.

19. Where match tickets are on general sale, a Member shall be entitled to purchase a match ticket at the then current price for Members provided that they shall only be entitled to the relevant discount for Members on the purchase of that match ticket alone or, where purchasing more than one match ticket, for the purchase of any other match tickets on behalf of any other then current Members. For the avoidance of doubt, a Member shall not be entitled to receive the relevant discount where such Member purchases either: (i) more than one match ticket (and has had the benefit of the discount already (either as part of that transaction or otherwise)); or (ii) where match tickets are purchased at the same time on behalf of any person who is not a Member.

Renewal

20. The Club may in any Season introduce a scheme by which each Member's Membership shall automatically renew for the subsequent Season ("**Automatic Renewal Scheme**").

21. If the Club intends to introduce an Automatic Renewal Scheme during the Season it shall inform each Member that it intends to implement such a scheme and that such scheme shall apply to that Member's Membership. Each Member shall be provided with the option to be excluded from the

relevant Automatic Renewal Scheme provided that the Member informs the Club that it does not wish to be part of the Automatic Renewal Scheme in the manner specified by the Club at the time it informs the Member of its intention to implement such a scheme.

Automatic Renewal Scheme

22. Where: (i) the Club introduces an Automatic Renewal Scheme; (ii) the Club informs Members that it intends to implement an Automatic Renewal Scheme; and (iii) a Member does not inform the Club that it does not wish to be part of the Automatic Renewal Scheme in accordance with paragraph 21 then the following provisions shall apply:

(a) subject to paragraph 22(c) and paragraph 23, a Member's Membership shall automatically renew each Season and the Club shall inform the Member of the date on which their Membership shall automatically renew (the "**Renewal Date**") within a reasonable timeframe prior to such date;

(b) at the same time as informing the Member of the Renewal Date, the Club shall inform the Member of the price payable in respect of that Member's Membership for the subsequent Season. The Club shall take payment for the renewal of the Member's Membership by using: (i) the payment card details provided to the Club by the Member for the purchase of the Member's Membership (or where a Membership has previously been automatically renewed, the payment card details provided to the Club which were used to pay for such renewal); (ii) the payment card details provided to the Club by the Member for the purchase of a match ticket; or (iii) the payment card details provided to the Club by the Member for the purchase of any other product held with the Club (for example a season ticket). Notwithstanding the foregoing, if a Member wishes to pay for the renewal of their Membership using another payment method they shall inform the Club in the manner communicated to the Member by the Club prior to the Renewal Date;

(c) if a Member does not wish to renew their Membership for the subsequent Season, the Member shall provide the Club with confirmation that they do not wish to renew their Membership prior to the Renewal Date in the manner specified by the Club. At the same time as informing the Member of the Renewal Date, the Club shall inform the Member of the methods by which a Member may confirm to the Club that they do not wish to renew their Membership for the subsequent Season;

(d) prior to the conclusion of each Season, in addition to providing the Member with the information set out at paragraphs 22(a), 22(b) and 22(c) the Club shall also provide the Member with the following information:

(i) the terms and conditions applicable to the subsequent Season's Membership; and

(ii) any other information which is relevant to the renewal and use of the Member's Membership for the subsequent Season;

(e) if the Club does not receive confirmation from the Member that they do not wish to renew their Membership for the subsequent Season (in accordance with methods communicated to the Member by the Club pursuant to paragraph 22(c)) then: (i) the Member's Membership shall automatically renew on the Renewal Date for the subsequent Season and the Member shall have no right to choose not to renew their Membership for the subsequent Season or to cancel their Membership for the subsequent Season following the Renewal Date; and (ii) the Member shall be deemed to have accepted the terms and conditions which apply to that subsequent Season; and

(f) if a Member fails to provide the Club with a valid payment method for the renewal of their

Membership and the Club is therefore unable to process the renewal of the Member's Membership then the Member's Membership shall not be renewed (and therefore be deemed to be cancelled).

23. Notwithstanding paragraph 22 above, if the Club implements an Automatic Renewal Scheme it shall be entitled (in its absolute discretion) to withdraw a Member's Membership from the automatic renewal process; and/or (ii) amend such renewal process (for example by adopting an alternative renewal process to the Automatic Renewal Scheme) provided that any such amendment to the renewal process will be communicated to Members sufficiently in advance.

Additional Terms

24. The use of a home match ticket by a Member shall be subject to the Match Ticket Terms and Conditions and a breach of the Match Ticket Terms and Conditions by a Member shall constitute a breach of these terms and conditions.

25. Members shall be entitled, upon presentation of their Membership Cards, to free admission to all of the Club's home reserve team matches, wherever played, subject to capacity restrictions at the relevant venue not having been exceeded.

26. If a Member damages, loses or misplaces their Membership Card, or has the same stolen, they should report this to the Club as soon as possible. If a Membership Card is stolen, the Police should also be contacted immediately by the Member and the relevant crime number should be quoted in all correspondence with the Club. The Club shall issue a replacement Membership Card to the relevant Member (subject to paragraph 27 below), unless the Club reasonably believes that a Member is, or has been, acting in a fraudulent or illegal manner and/or in breach of any of these terms and conditions.

27. The issue of a replacement Membership Card by the Club to a Member shall be subject to the payment of a fee to the Club (unless the Club in its absolute discretion decides to waive such fee) and the level of such fee shall be communicated to the relevant Member at the relevant time. The current fee to issue a replacement Membership Card that has been damaged, lost or stolen is £5.00.

28. When seeking to enjoy the benefits of Membership, a Member may be required at any time to show their Membership Card for inspection by the Club's representatives to prove that they are a Member.

29. Membership is personal to each Member, is not transferable and shall not be transferred or resold under any circumstances, save where expressly permitted by the Club in its absolute discretion. Membership Cards will remain the property of the Club at all times (each Member retaining a Membership Card on behalf of the Club and being entitled to the benefits conferred by the Membership subject to these terms and conditions). The Club reserves the right to require the immediate return of the Membership Card at any time.

30. The Club reserves the right to: (i) suspend the use of a Membership and/or all or some of its associated benefits for a period of time (ii) withdraw the use of a Membership and/or all or some of its associated benefits completely; and/or (iii) terminate a Member's Membership if: (1) the Member (or any individual in possession of the Membership Card) breaches any of these terms and conditions (or the Club has reasonable grounds to suspect such a breach) or otherwise misuses the Membership or Membership Card; (2) the Member breaches any of the terms and conditions (or the Club has reasonable grounds to suspect such a breach) of any other Club related scheme in which he/she is participating; or (3) the Member is prohibited (whether by law or otherwise) from attending any football ground (including the Stadium). The Club shall not be obliged to make any refund to a Member if their Membership and/or any associated benefits are suspended or withdrawn or if their Membership is terminated.

31. If a Membership is cancelled, whether by the Club or the Member, no refund will be paid to the relevant Member for any remaining period of Membership.

32. If the method of payment provided for Membership fails or is refused (other than as a result of a fault of the Club), the prospective Member shall pay any bank, administration or similar charges incurred or imposed by the Club as a result, and Membership will be withdrawn from the Member until the Membership subscriptions (and any relevant charges) have been paid for in full.

33. So that the Club can effectively communicate with Members, each Member must provide the Club with up to date contact details and keep the Club informed at all times of any changes to such contact details.

34. The Club shall not have any liability to a Member in respect of a failure to carry out or delay in carrying out any of the Club's obligations under these terms and conditions caused by any circumstances outside its reasonable control.

35. The Club shall not have any liability to a Member for any late delivery or non-delivery of a Membership Card, documents or other materials resulting from the actions or omissions of any postal service provider.

36. The benefits of Membership are as advertised by the Club from time to time. The Club reserves the right from time to time to substitute replacement products or benefits as part of Membership in place of any products or benefits advertised in promotional material.

37. **IF YOU CLAIM THAT THE CLUB HAS BEEN NEGLIGENT OR HAS BREACHED THESE TERMS AND CONDITIONS IN SOME WAY, THE CLUB SHALL ONLY BE LIABLE FOR ANY LOSS, DAMAGE, COST OR OTHER EXPENSE YOU INCUR, OR IN RESPECT OF DEATH OR PERSONAL INJURY SUFFERED, THAT IS A FORESEEABLE CONSEQUENCE OF THE CLAIMED NEGLIGENCE OR BREACH.**

38. The failure by the Club to exercise or a delay by the Club in exercising a right or remedy provided by these terms and conditions does not constitute a waiver of that right or remedy or a waiver of other rights or remedies. A waiver of a breach of any of these terms and conditions does not constitute a waiver of any other breach and shall not affect the other terms and conditions.

39. These terms and conditions together with any associated application form/process comprise the entire agreement between the Club and a Member in relation to the purchase and use of their Membership.

40. If any of these terms and conditions is determined by any competent authority to be invalid, unlawful or unenforceable to any extent, they shall, to that extent, be severed from the remaining terms and conditions which shall continue to be valid to the fullest extent permitted by applicable laws.

41. The Club and its group companies shall be entitled to enforce these terms and conditions against each Member. The Club shall at any time be entitled to assign, transfer or novate the benefit and/or burden of (and any right or obligation of the Club under) these terms and conditions to any of its group companies.

42. These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and subject to the exclusive jurisdiction of the Courts of England and Wales.