

The Treble Reunion Match Ticket Terms and Conditions

Please read this document carefully as the terms below apply to your Ticket for the Match

In particular, we ask you to note the following:

- The contract for the purchase and use of a Ticket is between the Ticket Holder and MUF.
- The Club is acting as agent on behalf of MUF in the sale of Tickets for the Match.
- Notwithstanding the contractual relationship between each Ticket Holder and MUF, the Club and its group companies shall be entitled to: (i) enforce any of these terms and conditions directly against each Ticket Holder; and (ii) exercise any right MUF may have against a Ticket Holder in these terms and conditions.
- The date and time of the Match is subject to change. Reasonable endeavours shall be made by MUF to publicise any change to the date and/or time of the Match as far in advance as possible. Where the Match is abandoned or postponed MUF and the Club shall have no liability whatsoever to Ticket Holders in respect of the Match except that, following any cancellation, abandonment or postponement of the Match, a Ticket Holder shall be entitled to attend the rearranged match (if any).
- Tickets are personal to Ticket Holders, are not transferable and shall not be transferred or resold under any circumstances, save where expressly permitted by MUF in its absolute discretion.
- In certain circumstances MUF has the right to do any of the following: (i) eject any Ticket Holder from the Stadium (or refuse them entry to the Stadium); (ii) terminate the Ticket Holder's contract for the purchase of the Ticket Holder's Ticket; (iii) prevent a Ticket Holder (either indefinitely or for a period of time) from attending any future match held at the Stadium; and/or (iv) if considered appropriate by MUF, inform the police or other relevant authorities. The circumstances include: (i) a breach of these terms and conditions or the misuse of the Ticket Holder's Ticket; (ii) the Ticket Holder's Ticket being re-sold or offered for re-sale in contravention of legislation applicable to ticket touting; (iii) the Ticket Holder being prohibited by law from attending any football ground or being the subject of football related criminal or civil proceedings; and/or (iv) the Ticket Holder failing to make any payments due to MUF. Please read paragraph 25 for full details.
- If the contract for a Ticket Holder's purchase of a Ticket is terminated, the Ticket Holder may make a written request for a refund after the Match. A refund will only be payable if MUF is able to re-sell the seat attaching to the Ticket Holder's Ticket for the Match. If MUF is able to do so, the level of refund shall be equal to the sums actually received by MUF from re-selling the seat attaching to the Ticket Holder's Ticket less certain deductions (including any monies owed by the Ticket Holder and/or a reasonable administration fee). Once the deductions have been made, there may be no amount remaining to be refunded. If any refund is payable, then it will be made after the Match. Please read paragraph 26 for further details.

The terms and conditions below contain further details on each of these points.

The Treble Reunion Match Ticket Terms and Conditions

Definitions

1. In these terms and conditions:

“**Club**” means Manchester United Football Club Limited (Company Registered Number 00095489);

“**Match**” means the charity football match scheduled to take place at the Stadium between Man Utd '99 Legends and FC Bayern Legends on 26 May 2019;

“**MUF**” means Manchester United Foundation (Trading) Limited (Company Registered Number 05750031), a subsidiary of Manchester United Foundation, a charitable incorporated organisation;

“**Stadium**” means the Club’s ground at Sir Matt Busby Way, Old Trafford, Manchester M16 0RA;

“**Ticket**” means a printed paper ticket or other form of ticket for admission to the Match (and “**Tickets**” shall have the same meaning); and

“**Ticket Holder**” means the registered holder of a Ticket.

Purchase and Use of your Ticket

2. The purchaser of a Ticket is required to agree to these terms and conditions at the point of purchase. Any individual purchasing a Ticket for a third party shall be deemed to be acting with the authority of each Ticket Holder for whom they are making that purchase, including acting with the authority of each such Ticket Holder to agree to these terms and conditions on their behalf. Following the purchase of a Ticket MUF shall only communicate with the Ticket Holder (regardless of whether such a Ticket was bought on their behalf or otherwise).
3. The Ground Regulations issued from time to time by the Premier League and the Football League and which are part of the General Safety Certificate for the Stadium issued by Trafford MBC (copies of which are exhibited at the Stadium and which can also be obtained from the Club on request) shall form part of these terms and conditions. Particular attention is drawn to the regulation which states “...nobody may stand in any seating area whilst play is in progress”. Additionally, a breach of the Ground Regulations shall be deemed a breach of these terms and conditions and, for the avoidance of doubt, the provisions of paragraph 25 shall apply. The issue of the Ticket and subsequent access to the Stadium is subject to the rules and regulations of FIFA, UEFA, the FA, the Premier League and the Football League.
4. All Tickets are sold by the Club as agent on behalf of MUF. Accordingly, each Ticket Holder should be aware (and is hereby informed) that: (i) the contract for the purchase and use of a ticket is between the Ticket Holder and MUF; (ii) MUF shall be entitled to enforce these terms and conditions directly with any Ticket Holder; and (iii) all issues relating to the organisation of the Match shall be the responsibility of MUF and not the Club (and the Club shall have no liability to the Ticket Holder or any third party in respect of such issues).
5. Notwithstanding the contractual relationship between the Ticket Holder and MUF, the Club and its group companies shall be entitled to: (i) enforce any of these terms and conditions directly against each Ticket Holder; and (ii) exercise any right MUF may have against a Ticket Holder in these terms and conditions.
6. Save in exceptional circumstances and subject to these terms and conditions, upon presentation of the Ticket the Ticket Holder (and no additional persons) will be permitted access to the Match to watch the Match from the seat allocated to their Ticket.
7. The Ticket Holder (or any person purporting to be the Ticket Holder) may be required at any time to deliver up the relevant Ticket for inspection and to prove that they are the Ticket Holder. To access the Stadium, the Ticket must be presented at the turnstile reader as directed by the turnstile operator. Admission will be refused to any person who attempts to use the same Ticket on more than one occasion at the Match, or use a Ticket which has been cancelled.
8. If a Ticket Holder damages, loses or misplaces their Ticket, or has the same stolen, they should report this to the Club (who are acting on behalf of MUF) as soon as possible. If a Ticket is stolen, the Police should also be contacted immediately by the Ticket Holder and the relevant crime number should be quoted in all

correspondence. MUF shall issue a replacement Ticket to the Ticket Holder of a damaged, lost or stolen Ticket (subject to paragraph 9 below), unless MUF reasonably believes that a Ticket Holder is, or has been, acting in a fraudulent or illegal manner and/or in breach of any of these terms and conditions (including without limitation paragraphs 9 and 10 below).

9. The issue of a replacement Ticket to a Ticket Holder shall be subject to; (i) (in certain circumstances and at MUF's discretion) the requirement that the Ticket Holder of a damaged, lost or stolen Ticket attends the Club's ticket office at the Stadium in person to collect such replacement Ticket and provides satisfactory evidence of their identity; and (ii) payment of a fee (unless MUF in its absolute discretion decides to waive such fee). The level of such fee shall be communicated to the relevant Ticket Holder at the relevant time and shall represent those costs incurred in issuing and administering any such replacement Ticket.
10. Once a Ticket is purchased the Ticket Holder shall not be entitled to cancel their Ticket and (except where expressly set out in these terms and conditions) no refunds shall be given by MUF for non-attendance at the Match. In particular, the following should be noted:
 - (a) the date and time of the Match is subject to alteration and MUF and the Club shall have no liability whatsoever to Ticket Holders in respect of any such alteration. MUF shall however make reasonable endeavours to publicise any fixture changes as far in advance as possible (including via the Club's website or MUF's website) and MUF recommends that Ticket Holders visit the Club website on a regular basis in order to check the latest date and time of the Match.
 - (b) the Match can be abandoned or postponed (for example, due to weather conditions or unforeseen events) and MUF and the Club shall have no liability whatsoever to a Ticket Holder if the Match is abandoned or postponed. Ticket Holders shall however be entitled to attend any re-arranged version of the Match.
 - (c) in the extremely unlikely event that the Match is cancelled and not subsequently re-arranged, the Ticket Holder will be entitled to a refund (not exceeding the price of the Ticket).
11. Tickets are personal to Ticket Holders, are not transferable and shall not be transferred or re-sold under any circumstances, save where expressly permitted by MUF in its absolute discretion. In particular, Ticket Holders are expressly prohibited from using Tickets as gifts or prizes in any competitions or other promotional activities of whatever nature, except where MUF (in its absolute discretion) gives its prior written permission.
12. The unauthorised sale or disposal of football tickets is a criminal offence under section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006. If (i) a Ticket Holder is convicted of a criminal offence related to the illegal sale of any football ticket(s); (ii) MUF reasonably suspects that a Ticket Holder may have committed such an offence, or (iii) MUF reasonably suspects that a Ticket Holder may have offered any football ticket(s) for re-sale without authorisation, then:
 - (1) MUF may make any such enquires (including enquiries to the Ticket Holder) as MUF considers necessary in its absolute discretion in connection therewith;
 - (2) MUF may provide any relevant information to any party listed at paragraph 25(d) (information that MUF may disclose includes contact details of the Ticket Holder, information about the offence (or suspected offence) and about any other ticket purchases); and/or
 - (3) it shall be deemed to be a breach of these terms and conditions by the Ticket Holder and, for the avoidance of doubt, the terms of paragraph 25 shall apply.
13. Tickets will remain the property of MUF at all times and MUF reserves the right to require the immediate return of a Ticket at any time. If the Ticket Holder fails to return a Ticket when required, it shall be deemed to be a breach of these terms and conditions by the Ticket Holder and, for the avoidance of doubt, the terms of paragraph 25 shall apply.
14. MUF may at any time in its reasonable discretion substitute a Ticket Holder's allocated seat with an alternative seat of at least an equal price.
15. Ticket Holders are not entitled to re-enter the Stadium if they leave the Stadium at any time on the day of the Match, except where the Club or MUF expressly approves such re-entry. The Club or MUF will only give such approval where a Ticket Holder had a compelling reason to leave the Stadium in the first instance (for example, reasons of medical emergency).

16. MUF may charge a booking or administration fee when processing payments made by a Ticket Holder (for example when using payment cards and usually in the form of a percentage of the overall transaction value). Where any such booking or administration fee is charged the Ticket Holder will be informed of the fact that the charge is being levied and the amount of the charge prior to such charge being incurred.
17. Smoking is not permitted in any part of the Stadium and MUF and the Club take a serious view of any individual in breach of this policy. MUF reserves the right to eject from the Stadium any Ticket Holder smoking anywhere in the Stadium. For the avoidance of doubt, the foregoing includes smoking of imitation cigarettes, personal vaporizers or any other form of electronic or e-cigarette.
18. MUF and the Club shall have no liability to a Ticket Holder for: (i) any interruptions and/or restrictions to the view of the Match; and/or (ii) any impact on the Ticket Holder's enjoyment of the Match; in each case which is caused by either: (1) the position of the Ticket Holder's allocated seat; and/or (2) other ticket holders in the Stadium.
19. Ticket Holders should be aware that access to the second and third tiers (including the quadrants) of the stands in the Stadium involves a substantial amount of climbing of stairs. Ticket Holders who have difficulty climbing stairs or who suffer from vertigo are advised accordingly. Ticket Holders should also be aware that certain seats situated in the lower stands of the Stadium may be affected by adverse weather conditions.
20. MUF and/or any person authorised by MUF may from time to time create images and/or audio-visual video footage of Ticket Holders attending the Stadium. MUF owns all rights in such images and footage and MUF shall be entitled to use them (and to allow others to use them) for any purpose whatsoever (provided that such use does not harm the reputation of the relevant individual whose image is used).
21. Ticket Holders shall not bring into, use or display within the Stadium any sponsorship, promotional or marketing materials provided that this paragraph will not prevent the Ticket Holder wearing any standard items of clothing.
22. Ticket Holders shall not bring into (or use within) the Stadium any equipment which is capable of recording footage of the Match, save in respect of mobile phones used only for the purpose of making telephone calls or sending messages or emails in text form. For the avoidance of doubt, the terms of paragraph 25 shall apply for any breach of the foregoing.
23. The Ticket Holder shall not offer or distribute (either free or for sale by any person) within the Stadium any consumer article or commercial product of any nature.
24. MUF reserves the right to (or authorise the Club to) carry out bag and/or other security checks in respect of Ticket Holders, including at the Stadium.

Application of Sanctions

25. Without prejudice to any other rights or remedies that MUF may have, MUF reserves the right to:
 - (a) immediately eject from the Stadium any Ticket Holder (or refuse them entry to the Stadium);
 - (b) terminate the Ticket Holder's contract for the purchase of the Ticket;
 - (c) prevent a Ticket Holder (either indefinitely or for a period of time) from attending any future match held at the Stadium; and/or
 - (d) provide the police, other relevant authorities, the Premier League (or, if applicable, the relevant governing body or competition organiser), other football clubs and/or event holders (who in turn may notify the police, other relevant authorities, the Premier League (or, if applicable, the relevant governing body or competition organiser), other football clubs and/or event holders) with any relevant information;

in any of the following circumstances:

 - (i) a Ticket Holder or any individual in possession of the Ticket Holder's Ticket breaches any of these terms and conditions or otherwise misuses the Ticket;

- (ii) MUF reasonably suspects that entry into the Stadium by a Ticket Holder or any individual in possession of the Ticket Holder's Ticket will result in a breach of these terms and conditions;
- (iii) MUF reasonably suspects that a Ticket Holder's Ticket has been re-sold or offered for re-sale in contravention of section 166 of the Criminal Justice and Public Order Act 1994, as amended by the Violent Crime Reduction Act 2006 (and for the avoidance of doubt, this circumstance shall apply irrespective of whether or not the Ticket Holder is aware that the Ticket has been re-sold or offered for re-sale);
- (iv) the Ticket Holder is prohibited by law from attending any football ground (including the Stadium) or is the subject of football related criminal or civil proceedings;
- (v) any monies are due from a Ticket Holder to MUF.

Please refer to the official club sanctions document which is available at www.manutd.com/clubsanctions and which provides a guide to the sanctions that may be imposed in the circumstances set out in this paragraph 25.

26. If the contract for a Ticket Holder's purchase of a Ticket is terminated, the Ticket Holder may make a written request for a refund after the Match. A refund will only be payable to the extent that MUF is able to re-sell the seat attaching to the Ticket Holder's Ticket for the Match. If MUF does re-sell the seat attaching to the Ticket Holder's Ticket for the Match, the level of refund shall not exceed the amount paid by the Ticket Holder for the Ticket Holder's Ticket and shall be equal to the sums actually received by MUF from re-selling the seat attaching to the Ticket Holder's Ticket less: (i) any monies owed to it by the Ticket Holder, including bank charges; (ii) any costs incurred in recovering the Ticket Holder's Ticket; and (iii) a reasonable administration fee (reflecting the resource and management required to: (1) investigate the circumstances resulting in the termination of the Ticket Holder's Ticket; (2) implement the termination; (3) attempt to re-sell the Ticket Holder's Ticket for the Match; and (4) administer the refund). For the avoidance of doubt, once the foregoing deductions have been made, there may be no amount remaining to be refunded. If any refund is payable, then it will be made after the Match.

Liability to the Ticket Holder

27. If MUF fails to comply with these terms, MUF is responsible for loss or damage the Ticket Holder suffers that is a foreseeable result of MUF being in breach of these terms and conditions, however MUF is not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if at the time the contract was made, both the Ticket Holder and MUF knew it might happen, for example, if the Ticket Holder discussed it with MUF during the sales process.
28. If the Club fails to comply with these terms, the Club is responsible for loss or damage the Ticket Holder suffers that is a foreseeable result the Club being in breach of these terms and conditions, however the Club is not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if at the time the contract was made, both the Ticket Holder and the Club knew it might happen, for example, if the Ticket Holder discussed it with the Club during the sales process
29. Notwithstanding paragraphs **Error! Reference source not found.**27 and 28, MUF and the Club are not liable for any business losses. If the Ticket Holder's purchase or use of their Ticket is for any commercial business purposes (or where the Ticket Holder is not acting as a consumer), MUF and the Club will have no liability to a Ticket Holder for any loss of profit, loss of business, business interruption or loss of business opportunity.
30. MUF and the Club shall have no liability to a Ticket Holder or any individual in possession of a Ticket Holder's Ticket for any failure to carry out or delay in carrying out any of their obligations under these terms and conditions, including: (i) admitting a Ticket Holder (or any individual in possession of a Ticket) to the Stadium for the Match; or (ii) making a Ticket Holder's allocated seat available to them for the Match; which is caused by circumstances outside their reasonable control.
31. MUF and the Club shall have no liability to a Ticket Holder for any late delivery or non-delivery of any Ticket, documents or other materials resulting from the actions or omissions of any postal service provider.

32. In the absence of negligence or other breach of duty by MUF or its servants or agents, a Ticket Holder will be responsible for: (i) any loss, theft or damage to any of their articles left or displayed in or at the Stadium; and/or (ii) any injury to a Ticket Holder and/or any individual in possession of a Ticket Holder's Ticket.
33. The players that will be taking part in the Match are subject to change at any time and no guarantees are provided that any specific player will appear in or at the Match (including players that take part or appear in publicity or advertising relating to the Match).
34. For the avoidance of doubt, MUF and the Club do not exclude or limit their liability for:
 - (a) death or personal injury caused by their negligence;
 - (b) fraud or fraudulent misrepresentation by MUF or the Club; or
 - (c) any liability which cannot be limited or excluded by law.

General

35. If a Ticket Holder has any problem with their Ticket, they should contact a member of the Ticketing & Membership Services team on telephone number 0161 868 8000. In addition, where the Ticket Holder is a consumer, the Ticket Holder can obtain further guidance and advice from Citizens Advice (www.citizensadvice.org.uk).
36. These terms and conditions, together with (as appropriate): (i) any associated online application form/process; (ii) the scripted information read out to callers to the call centre; (iii) the information provided as part of the interactive voice recognition ticket purchase process; or (iv) any information provided to an individual attending the Club's ticket office; comprise the entire agreement between MUF and a Ticket Holder in relation to the purchase and use of a Ticket.
37. MUF reserves the right to change these terms and conditions from time to time (for example, to reflect changes in relevant laws and regulatory requirements), and shall publicise such changes on the Club's website or MUF's website.
38. If any of these terms and conditions are found by a court to be illegal, the rest of the contract will remain in force. Each of the paragraphs of these terms operates separately. If any court or other relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.
39. Even if MUF delays in enforcing this contract against the Ticket Holder, MUF will be entitled to enforce it at a later stage. If MUF does not insist immediately that the Ticket Holder does anything he/she/it is required to do under these terms and conditions, or if MUF delays in taking steps against the Ticket Holder in respect of him/her/it breaking this contract, that will not mean that the Ticket Holder does not have to do those things or that MUF is prevented from taking steps against the Ticket Holder at a later date.
40. These terms and conditions are governed by the laws of England and Wales and any legal proceedings must be brought in the English courts. Notwithstanding the foregoing, if the Ticket Holder is a consumer and: (i) is resident in Scotland then legal proceedings may be brought in either the Scottish or the English courts; or (ii) is resident in Northern Ireland, then legal proceedings may be brought in either the Northern Irish or the English courts.