

Please read this document carefully. The terms below apply to use of your Match Day Car Park Pass or Seasonal Car Park Pass.

In particular, we ask you to note the following:

- Vehicles are parked at their owners/the Car Park Pass Holders' risk.
- The Club will not issue a duplicate Plastic Hanger or Printed Ticket if a Car Park Pass Holder damages, loses or misplaces their Plastic Hanger or Printed Ticket or has the same stolen.
- The Club reserves the right to move any Vehicle that: (i) is parked in contravention of these terms and conditions; (ii) fails to display the relevant Entry Materials (if required to do so); or (iii) is otherwise causing an obstruction to the Car Park.

The terms and conditions below contain further details on each of these points.

Match Day Car Park Pass and Seasonal Car Park Pass Terms and Conditions

1. In these terms and conditions:

"Access Card" means either: (i) the entry card which may be issued by the Club to a Car Park Pass Holder in order for such Car Park Pass Holder to gain access to the Car Park during the course of the Season; or (ii) the entry card issued to the registered holder of a Season Ticket or official membership to allow them to enjoy the rights and benefits of such Season Ticket or official membership;

"Car Park" means the car parking facilities at the Stadium for which a Car Park Pass is valid and any access road leading to them;

"Car Park Pass" means either a Seasonal Car Park Pass and/or a Match Day Car Park Pass (as applicable);

"Car Park Pass Holder" means a registered holder of a Car Park Pass;

"Club" means Manchester United Football Club Limited;

"Entry Materials" means an Access Card, Plastic Hanger or Printed Ticket (as appropriate);

"Match Day Car Park Pass" means a product entitling a person to enter into and use a Car Park on a specific day when a competitive home match is taking place during the Season;

"Plastic Hanger" means a printed plastic pass in the form of a hanger which attaches to a Vehicle's rear view mirror and which may be issued by the Club to a Car Park Pass Holder in order for such Car Park Pass Holder to gain access to the Car Park during the course of the Season;

"Printed Ticket" means a printed paper ticket which may be issued to a Car Park Pass Holder to allow such Car Park Pass Holder to access the Car Park on specific day when a competitive home match is taking place during the Season;

"Season" means the football season (usually running from August to May inclusive) for which a Seasonal Car Park Pass is valid;

"Season Ticket" means a product entitling a person to attend certain competitive home matches of the Club taking place during the Season;

"Seasonal Car Park Pass" means a product which entitles a person to enter into and use a Car Park for certain competitive home matches of the Club taking place during the Season;

"Stadium" means the Club's ground at Sir Matt Busby Way, Old Trafford, Manchester M16 0RA;

"Stadium Access System" means the automated system which permits a Car Park Pass Holder access to certain of the Car Parks (where such system is in operation) via their Access Card;

"Vehicle" means any motor vehicle the Car Park Pass Holder intends to enter into the Car Park;

Purchase of a Car Park Pass

2. The purchaser of a Car Park Pass is required to agree to these terms and conditions at the point of purchase. Any individual purchasing a Car Park Pass for a third party shall be deemed to be acting with the consent of each Car Park Pass Holder for whom they are making that purchase, including acting with the authority of each such Car Park Pass Holder to agree to these terms and conditions on their behalf.
3. Following the purchase of a Car Park Pass, the Club shall (as appropriate):
  - (a) issue the Car Park Pass Holder with a Plastic Hanger; or
  - (b) issue the Car Park Pass Holder with an Access Card; or
  - (c) amend the activation rights associated with an Access Card which has previously been issued to a Car Park Pass Holder pursuant to that Car Park Pass Holder's purchase of a Season Ticket or official membership so as to allow such Access Card to be used to access the relevant Car Park; or
  - (d) issue the Car Park Pass Holder with a Printed Ticket.

Entry to and use of the Car Park

4. Subject to these terms and conditions, upon presentation of: (i) the Plastic Hanger or Printed Ticket to the relevant individual stewards manning the Car Park; or (ii) the Access Card to the Stadium Access System, the Car Park Pass Holder's Vehicle shall be permitted access to the Car Park as from 3 hours before kick off on the day of the relevant match(es).
5. Following entry to the Car Park, all Plastic Hangers and Printed Tickets must be placed inside the Vehicle so they are clearly visible from the outside of the Vehicle.
6. Car Park Pass Holder's shall ensure that their Vehicle is parked within a designated bay in the correct Car Park for which the Car Park Pass is valid and is parked in such a way as not to cause an obstruction to any other vehicle or the general operation of the Car Park. No Vehicle shall be parked within a disabled parking bay unless it displays the requisite disabled accreditation.
7. The Club reserves the right to move any Vehicle (by driving or otherwise) within the Car Park which contravenes these terms and conditions or to such extent as is reasonably necessary either to avoid obstruction at the Car Park or ensure the proper running or operation of the Car Park on a Match day.

Additional Terms

8. The Car Park Pass Holder (or any person purporting to be the Car Park Pass Holder) may be required at any time to deliver up the relevant Entry Materials for inspection by the Club and to prove that they are the Car Park Pass Holder.
9. If a Car Park Pass Holder damages, loses or misplaces their Plastic Hanger or Printed Ticket, or has the same stolen, the Club shall not issue a duplicate Plastic Hanger or Printed Ticket.

10. If a Car Park Pass Holder damages, loses or misplaces their Access Card, or has the same stolen, they should report this to the Club as soon as possible. If an Access Card is stolen, the Police should also be contacted immediately by the Car Park Pass Holder and the relevant crime number should be quoted in all correspondence with the Club. The Club shall issue a replacement Access Card to the Car Park Pass Holder of a damaged, lost or stolen Access Card (subject to paragraph 11 below), unless the Club reasonably believes that a Car Park Pass Holder is, or has been, acting in a fraudulent or illegal manner and/or in breach of any of these terms and conditions.
11. The issue of a replacement Access Card by the Club to a Car Park Pass Holder shall be subject to payment of a fee to the Club (unless the Club in its absolute discretion decides to waive such fee) and the level of such fee shall be communicated to the relevant Car Park Pass Holder at the relevant time. The current fee to issue a replacement Access Card that has been damaged, lost or stolen is £15.00.
12. Once a Car Park Pass is purchased the Car Park Pass Holder shall not be entitled to cancel their Car Park Pass and no refunds shall be given in any circumstance.
13. Car Park Passes are personal to Car Park Pass Holders, are not transferable and shall not be transferred under any circumstances, save where expressly permitted by the Club in its absolute discretion.
14. Entry Materials will remain the property of the Club at all times (each Car Park Pass Holder retaining any Entry Materials on behalf of the Club and being entitled to the benefits conferred by the Car Park Pass subject to these terms and conditions). The Club reserves the right to require the immediate return of any Entry Materials at any time.
15. The Club reserves the right to suspend the use of a Car Park Pass and all associated benefits for a period of time, withdraw its use and such benefits completely and/or terminate the Car Park Pass Holder's contract for the purchase of the Car Park Pass if: (i) the Car Park Pass Holder (or any individual in possession of the Entry Materials) breaches any of these terms and conditions (or the Club has reasonable grounds to suspect such a breach) or otherwise misuses the Car Park Pass or Entry Materials; or (ii) the Car Park Pass Holder breaches any of the terms and conditions (or the Club has reasonable grounds to suspect such a breach) of any other product, service or Club related scheme in which he/she is participating (including without limitation a Season Ticket and/or the Club's official membership scheme). Save as expressly set out in these terms and conditions, the Club shall not be obliged to make any refund to a Car Park Pass Holder if their Car Park Pass and associated benefits are suspended or withdrawn or if their contract for the purchase of a Car Park Pass is terminated.
16. In the absence of negligence or other breach of duty by the Club or its servants or agents, a Car Park Pass Holder will be responsible for any loss, theft, injury or damage to either (i) the Vehicle; and/or (ii) any of their articles left or displayed in the Vehicle.
17. The Club shall not have any liability to a Car Park Pass Holder in respect of any failure to carry out or delay in carrying out any of the Club's obligations under these terms and conditions, including admitting a Car Park Pass Holder (or the Vehicle of any individual in possession of a Car Park Pass) to the Car Park for a particular Match which is caused by circumstances outside its reasonable control.
18. The Club shall not have any liability to a Car Park Pass Holder for any late delivery or non-delivery of any Entry Materials, documents or other materials resulting from the actions or omissions of any postal service provider.
19. **IF YOU CLAIM THAT THE CLUB HAS BEEN NEGLIGENT OR HAS BREACHED THESE TERMS AND CONDITIONS IN SOME WAY, THE CLUB SHALL ONLY BE LIABLE FOR ANY LOSS, DAMAGE, COST OR OTHER EXPENSE YOU INCUR, OR IN RESPECT OF DEATH OR PERSONAL INJURY SUFFERED, THAT IS A FORESEEABLE CONSEQUENCE OF THE CLAIMED NEGLIGENCE OR BREACH.**

20. The Club reserves the right to change these terms and conditions from time to time, and shall publicise such changes on its website.
21. The Club and its group companies shall be entitled to enforce these terms and conditions against each Car Park Pass Holder. The Club shall at any time be entitled to assign, transfer or novate the benefit and/or burden of (and any right or obligation of the Club under) these terms and conditions to any of its group companies.
22. If any of these terms and conditions are determined by any competent authority to be invalid, unlawful or unenforceable to any extent, they shall, to that extent, be severed from the remaining terms and conditions which shall continue to be valid to the fullest extent permitted by applicable laws.
23. The failure by the Club to exercise or a delay by the Club in exercising a right or remedy provided by these terms and conditions does not constitute a waiver of the right or remedy or a waiver of other rights or remedies. A waiver of a breach of any of these terms and conditions does not constitute a waiver of any other breach and shall not affect the other terms and conditions.
24. These terms and conditions shall be governed by and interpreted in accordance with the laws of England and Wales and are subject to the exclusive jurisdiction of the Courts of England and Wales.